

Beirut, May 16, 2008

Ref:

ICT's and Service Providers

Dear Sir/Madam:

Subject: "Connecting Persons with Disabilities: ICT Opportunities for All"

The (ITU) International Telecommunication Union and the United Nations General Assembly have declared May 17th to be the World Telecommunication and Information Society Day, and have thus adopted for the year of 2008, the theme of: "Connecting Persons with Disabilities: ICT Opportunities for All" to address the special requirements of persons with disabilities.

As a member of the ITU, the TRA supports this initiative and would like to adopt the same theme with the support of the Lebanese ICT organizations and Service Providers and take positive measures to:

1. promote access for persons with disabilities to new ICT, including the Internet
2. provide information in accessible formats and technologies appropriate to different kinds of disabilities in a timely manner and without additional cost
3. urge private entities that render services to the public to provide information and services in accessible and usable formats for persons with disabilities
4. encourage all ICT and SP's to agree on a charter for the right of disabled persons to telecommunications

In order to mark this important day with a positive effort, the TRA invites you to participate actively this year in trying to make a difference in the services you render to the disabled and in trying to adopt the measures mentioned above.

Best regards,

Kamal S. Shehadi, PhD

Chairman and CEO

Telecommunications Regulatory Authority

Republic of Lebanon