Wireless Data Services (<2048 bit/s)	
QoS/Network Performance Parameter	Target Level
Service Availability	≥ 99.00%
Supply Time for Connection	90% completed on agreed day (as per the terms and conditions of the service)
Fault Repair Time (except for outage reports outlined in Article 11)	95% within 24 hours
Ratio of Packet Loss	≤ 5% Packet Loss
Round trip Delay	≤ 95 milliseconds (ms) for national reference < 250milliseconds for International reference
Jitter	< 50milliseconds