Wireless Broadband Data Services (≥ 2048 bit/s)	
QoS/Network Performance Parameter	**Target Level**
Service Availability	≥ 99.00%
Supply Time for Connection	95% completed on agreed day
Customer Fault Rate per leased line	1.25 failures per 100 customers per month
Fault Repair Time	95% within 24 hours
Ratio of Packet Loss	≤ 5% Packet Loss
Round trip Delay	≤ 95 milliseconds (ms) for national reference < 250 milliseconds (ms) for International reference
Jitter	< 50 milliseconds